surest

Get the app.
Register your account.

With a Surest account, your benefits are available when you are. Simply download the Surest app and register your account to see cost and care options, resources, and claims from (almost) anywhere, anytime. It's as easy as 1, 2, 3.

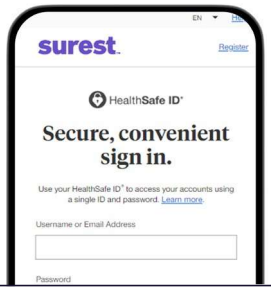
1

First things first: Download the free Surest app below or go to Benefits.Surest.com.

2

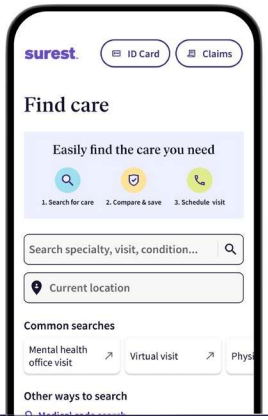
Next, register your Surest account using HealthSafe ID® (HSID). If you already have an HSID you don't need to create a new one.

1. Provide your first and last name, date of birth, Surest member ID number, or Social Security number.
2. Create sign-in credentials.
3. Set up a recovery device.



3

Finally, the fun part: Log in to your Surest account using your HSID credentials to shop and compare health care options—and find ways to save.



Pro tip: Once your account is created, you'll be prompted to set up communication preferences to get timely updates and information about your health plan and claims.

Get to know HealthSafe ID.

HealthSafe ID® (HSID) adds another layer of security to your account by using dual-factor authentication.

For added convenience and simplicity, **your HSID username and password are the same across UnitedHealthcare, Surest, and Optum benefits.** If you already have an HSID through any of these benefits, you don't need to create a new one. If you forgot your password—we can help you with that. Just reach out.

Questions?

Member Services is available online via chat and email or by calling the number on the back of your Surest member ID card.

Insurance coverage provided by UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or its affiliates. Administrative services provided by United HealthCare Services, Inc. or its affiliates. Administrative services provided by United HealthCare Services, Inc. or its affiliates, including United HealthCare Service LLC in NY. Stop-loss insurance underwritten by UnitedHealthcare Insurance Company or its affiliates, including UnitedHealthcare Life Insurance Company in NJ, and UnitedHealthcare Insurance Company of New York in NY. All Fully Insured Plans in California: If medically appropriate care from a qualified provider cannot be provided within the Network, we will arrange for the required care with an available and accessible out-of-Network provider. You will only be responsible for paying the cost sharing in an amount equal to the cost sharing you would have otherwise paid for that service or a similar service if you had received the Covered Health Care Service from a Network provider. Surest Fully Insured Plans in California: A complete Network and timely access to care may only be available by obtaining treatment through providers available at the maximum Copayment shown for each service at the lowest cost-sharing tier. While some network providers are available at lower Copayments (reduced cost-sharing rates), there is no guarantee of a complete Network or timely access to care at any specific reduced cost-sharing rate.© Bind Benefits, Inc., d/b/a Surest. All rights reserved. B2B2C_25-AI-1154208_0525